

334 Symposium 2009

Program and Course
Outcomes through the Web

David Rossiter

This Presentation

- The subject of this symposium is ‘Enhancing and assessing students learning outcomes for the new 4 year curriculum’
- In this presentation we look at the web-based framework we have developed called PACOS for managing this and other OBE related information at the program and course level

Me

- Visiting Assistant Professor at HKUST for 13+ years
- 9 teaching awards
- Member of various related committees
 - Department OBE committee
 - Department 334 committee
 - University OBE steering committee

Program and Courses Outcomes System (PACOS) - Mozilla Firefox

File Edit View History Bookmarks Split Tools Help

http://www.cse.ust.hk/obe_software/

Program and Courses Outcomes System (PACOS)

Home Overview Download Installation Guide User Guide License About Us Sitemap

About This Project

Program and Courses Outcomes System (PACOS) is a free, open source web-based system. It was designed to be used by a department of a university or similar institution as a centralized web system for the members of the department to access and amend the course-outcome mappings of program(s) offered by the department.

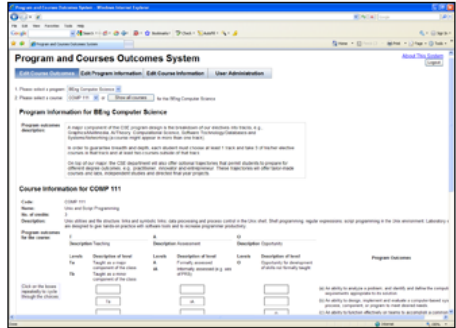
Using the system, courses in the program(s) can be freely added, deleted, and amended, and their role in the context of the program(s) offered by the department made clear [More Details »](#). The user can select the mappings of an individual course to the outcomes of the program(s) [More Details »](#), and the outcomes of the courses can be declared [More Details »](#). A configurable graph showing a histogram of the outcomes is shown.

A course-outcomes matrix can be generated at any time, showing how all courses in the program contribute to the program outcomes [More Details »](#).

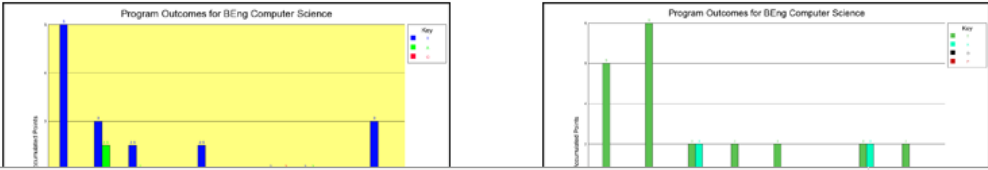
Please go to the [overview](#) page for further information about the PACOS system.

Example Screen Shots

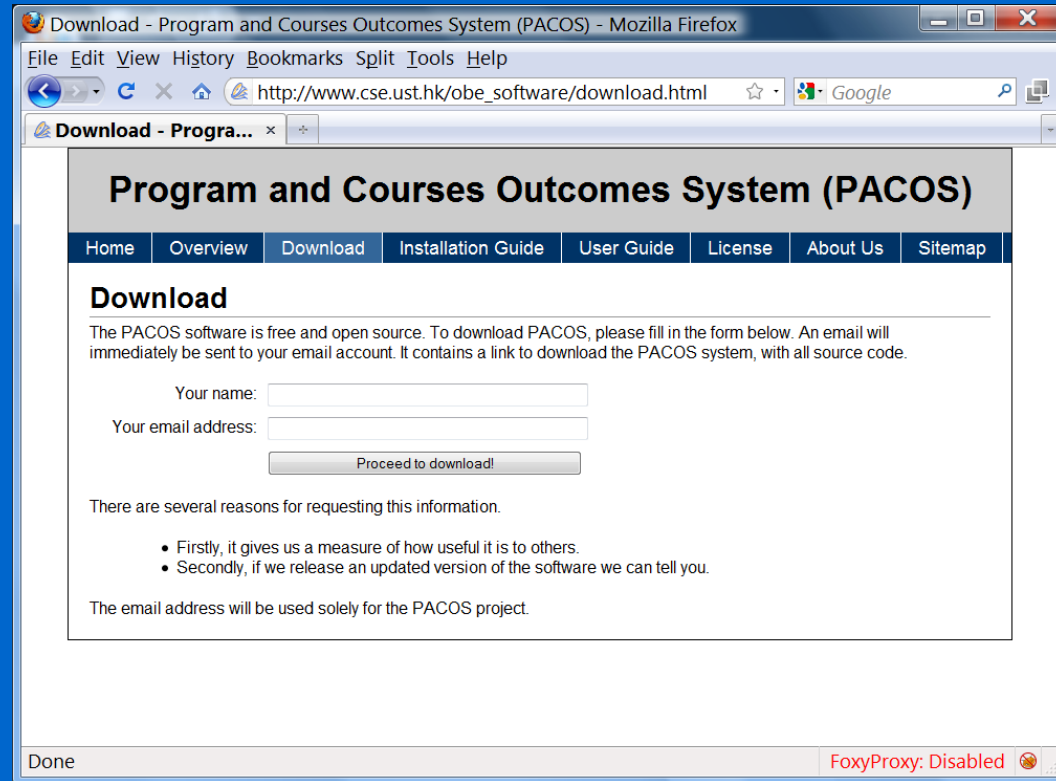
Here are some example screen displays of the system being used.



An example screen dump of the system (click for bigger image)



- Free and open source



- Used by many departments in UST, also Lingnan University

PACOS

- Account handling
- Program management, outcomes
- Course outcomes, assessment
- Audit information
- Outcome mapping
- Graph display
- Exporting to Microsoft Excel

Account Handling

Program and Courses Outcomes System

[About This System](#)

Logout

Edit Course Outcomes

Edit Course Information

Edit Program Information

User Administration

User Power Level Key

- 0 **No access** -
user cannot access any web pages of this system.
- 1 **View only** -
can only view the program and course outcomes information. They cannot edit any information.
- 2 **Edit courses outcomes** -
can edit the course outcomes and the course/program outcomes mappings.
- 3 **Edit program information** -
can perform the actions that are mentioned above. They also have the permission to add/remove the program outcomes and courses and edit the program outcome description.
- 4 **Administrators** -
have the greatest rights. They can access any web pages of this system including this page. This page allows you to change the permission for the users to access the system.

User Power Levels Control

	ITSC username	Power				
Delete	cstks	<input type="radio"/> 0	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4
Delete	rossiter	<input type="radio"/> 0	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4
Delete	hamdi	<input type="radio"/> 0	<input type="radio"/> 1	<input type="radio"/> 2	<input checked="" type="radio"/> 3	<input type="radio"/> 4
Delete	scheng	<input type="radio"/> 0	<input type="radio"/> 1	<input checked="" type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4
Delete	roland	<input type="radio"/> 0	<input type="radio"/> 1	<input checked="" type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4
Delete	ni	<input type="radio"/> 0	<input type="radio"/> 1	<input checked="" type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4
Delete	cding	<input type="radio"/> 0	<input type="radio"/> 1	<input checked="" type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4
Delete	golin	<input type="radio"/> 0	<input type="radio"/> 1	<input type="radio"/> 2	<input checked="" type="radio"/> 3	<input type="radio"/> 4
Delete	horner	<input type="radio"/> 0	<input type="radio"/> 1	<input checked="" type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4

Done

FoxyProxy: Disabled

Slide from Trudy Banta This Morning:
Generic 4-Year Outcomes

- Critical thinking
- Creativity
- Communication skills
- Global outlook
- Leadership and teamwork
- Cultural appreciation

Example Program Outcomes

- (a) An ability to apply knowledge of computing and mathematics appropriate to the discipline,
- (b) An ability to analyze a problem, and identify and define the computing requirements appropriate to its solution,
- (c) An ability to design, implement, and evaluate a computer-based system, process, component, or program to meet desired needs,
- (d) An ability to function effectively on teams to accomplish a common goal,
- (e) An understanding of professional, ethical, legal, security and social issues and responsibilities,
- (f) An ability to communicate effectively with a range of audiences,
- (g) An ability to analyze the local and global impact of computing on individuals, organizations, and society,
- (h) Recognition of the need for and an ability to engage in continuing professional development,
- (i) An ability to use current techniques, skills, and tools necessary for computing practice,
- (j) An ability to apply mathematical foundations, algorithmic principles, and computer science theory in the modeling and design of computer-based systems in a way that demonstrates comprehension of the tradeoffs involved in design choices, and
- (k) An ability to apply design and development principles in the construction of software systems of varying complexity.

Program Outcomes

Program outcomes:

- (a) An ability to analyze a problem, and identify and define the computing requirements appropriate to the requirements.
- (b) An ability to design, implement and evaluate a computer-based system, process, component, or system to meet specified requirements.
- (c) An ability to function effectively on teams to accomplish a common goal.
- (d) An understanding of professional, ethical, legal, security and social issues and responsibilities.
- (e) An ability to analyze the local and global impact of computing on individuals, organizations, and society.
- (f) An ability to use current techniques, skills, and tools necessary for computing practices.
- (g) An ability to apply mathematical foundations, algorithmic principles, and computer science theory in the design and analysis of computer-based systems, with a comprehension of the tradeoffs involved in design choices.
- (h) An ability to apply design and development principles in the construction of software systems of varying complexity.

Click to add a new outcome

OBE Processes

Reviewing your Program Level Outcomes

- **Number of outcomes**

Keep the number manageable; 10-20 outcomes are probably the acceptable range. Address intermediate outcomes at a year or course level

- **Check for overlap**

Easily differentiable from each other. This is particularly important if you are going to map your curriculum

- **Check for clarity**

Communicate clearly to students about what they need to achieve in the programme (i.e. it would give them a clear direction for their study)

- **Check for representativeness**

Informs reader of attributes found in a graduate from the programme

- **Check for alignment**

Alignment of outcomes at different levels: School, Program, Course. Alignment between ILOs, assessments and teaching and learning activities. Alignment with the University's graduate attributes (ABC LIVE) to produce all-round students with academic and professional competence.

Adding & Deleting Programs

Program Control

To delete a program:

- 1) Select a program:
- 2) Click to delete the selected program.

To add a new program:

- 1) Enter the program code here:
The program code is a unique code for each program, e.g. 5414, this is the program code for BEng Computer Science.
- 2) Enter the program name here:
The name of the program offered by a department, e.g. BEng Computer Science
- 3) Click to add the new program.

Managing Courses in the Program

Program courses:

To delete a course:

- 1) Select a course:
- 2) Click to delete this course from the program BEng Computer Science

To add course(s):

- 1) Input the course code(s):
You can enter more than one course at the same time. Use a comma to separate them i.e. comp000, comp123, math000.
- 2) Click to add the course(s) to the program BEng Computer Science

Course Learning Outcomes

By the end of this course, you will have the following skill set.

1. General Appreciation

- 1.1. Have a general appreciation of the use of the Internet in society
-

3. Server Based Skills

- 3.1. Be able to install and understand the operation of a server such as Apache
- 3.2. Develop server side code in an appropriate language such as PHP

4. Skills Related to Both

- 4.1. Have a working knowledge of the most common HTTP instructions and their methods of client-server interaction, including cookies
- 4.2. Understand XML and related technologies including DOM handling
- 4.3. Develop complex programs for browser-server communications, including use of Ajax

Example Course Outcomes

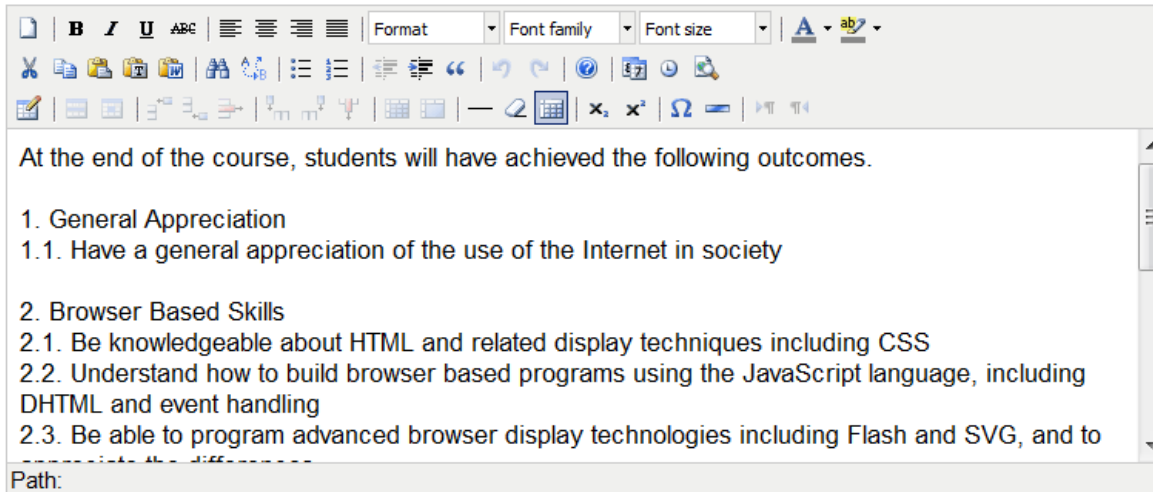
2. Browser Based Skills

- 2.1. Be knowledgeable about HTML and related display techniques including CSS
- 2.2. Understand how to build browser based programs using the JavaScript language, including DHTML and event handling
- 2.3. Be able to program advanced browser display technologies including Flash and SVG, and to appreciate the differences
- 2.4. Develop code for handling communication between web page components such as JavaScript, Flash, and applets

Course Outcomes

Code: COMP 303
Name: Internet Computing
No. of credits: 3
Description: Technologies and standards for World Wide Web (WWW), user interfaces and Browsers, authoring tools, Internet protocols, Internet servers, database connectivity, Robots, Search engines, server-side programming, client-side programming, security and privacy, recent advances.

Course outcomes:



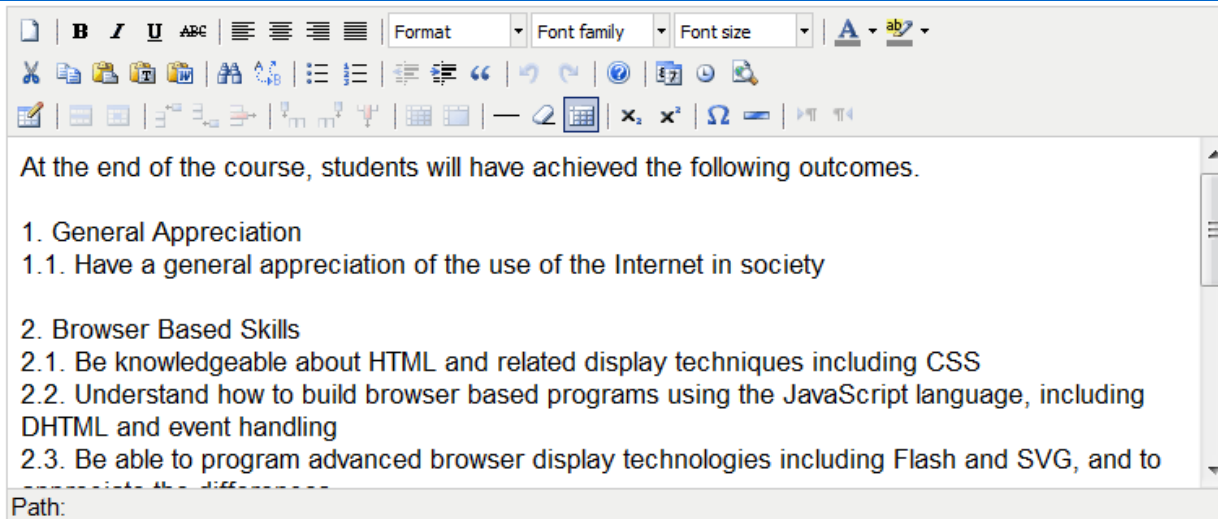
The screenshot shows a rich text editor window with a standard toolbar at the top. The main content area contains the following text:

At the end of the course, students will have achieved the following outcomes.

1. General Appreciation
 - 1.1. Have a general appreciation of the use of the Internet in society
2. Browser Based Skills
 - 2.1. Be knowledgeable about HTML and related display techniques including CSS
 - 2.2. Understand how to build browser based programs using the JavaScript language, including DHTML and event handling
 - 2.3. Be able to program advanced browser display technologies including Flash and SVG, and to appreciate the differences

Path:

Audit Information



A screenshot of a rich text editor interface. The top toolbar includes icons for bold, italic, underline, text color, background color, font family, font size, and link. Below the toolbar, the text reads: "At the end of the course, students will have achieved the following outcomes." This is followed by a numbered list: "1. General Appreciation" with sub-item "1.1. Have a general appreciation of the use of the Internet in society"; "2. Browser Based Skills" with sub-items "2.1. Be knowledgeable about HTML and related display techniques including CSS", "2.2. Understand how to build browser based programs using the JavaScript language, including DHTML and event handling", and "2.3. Be able to program advanced browser display technologies including Flash and SVG, and to appreciate the differences between them". A "Path:" label is visible at the bottom left of the editor area.

Click [Here](#) to update course outcomes, course assessment methods and program outcomes.

[Hide](#) previous modification information for this.

rossiter edited the course outcomes for COMP303 on 31-08-2009 at 16:57:49
rossiter edited the course outcomes for COMP303 on 23-06-2009 at 14:46:18
horner edited the course outcomes for COMP303 on 15-06-2009 at 16:44:54
csliao edited the course outcomes for COMP303 on 12-06-2009 at 11:20:12
csliao edited the course outcomes for COMP303 on 12-06-2009 at 11:05:17
csliao edited the course outcomes for COMP303 on 12-06-2009 at 11:02:52

Assessment - Typical 'Old Style'

- **Labs**
 - It is essential that you attend the lab sessions, otherwise it will be impossible to do the project work
- **Projects**
 - There will be three mini-projects, which will be based on the lab work
 - Project work will be collected using the CASS system, submission details will be given later
- **Midterm test**
 - This test will be approximately 1 hour 30 minutes, open book exam
 - The midterm will be around week 8
- **Final exam**
 - This will be a 2.5 hour, open book, open note exam

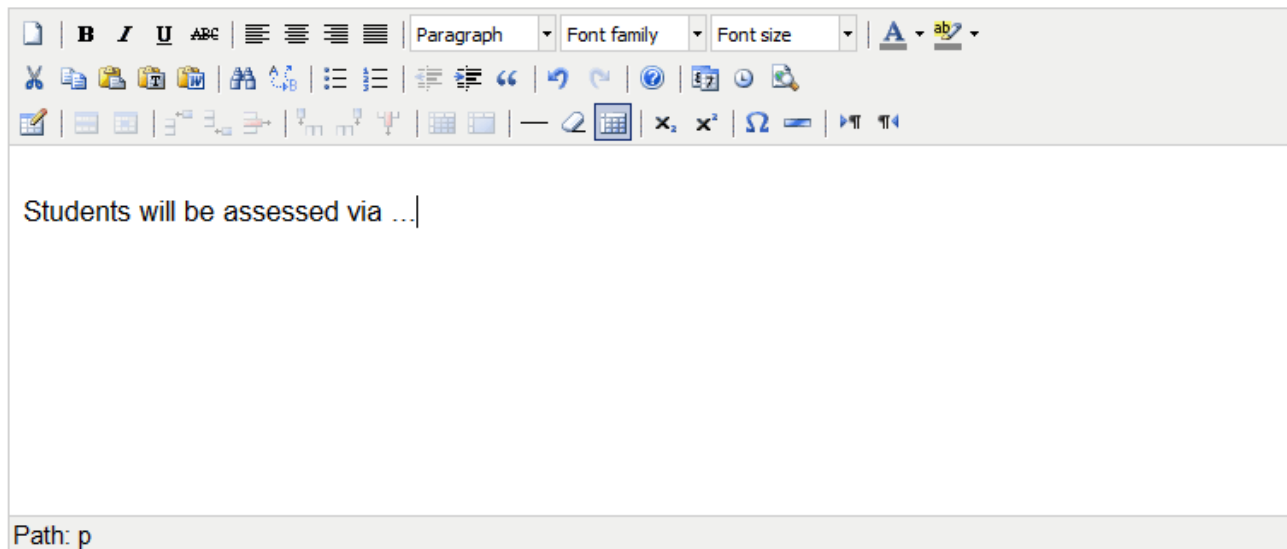
Slide from Trudy Banta This Morning:

Methods of Assessment

- Paper and pencil tests
- Individual or group projects
- Portfolios
- Observation of practice
- Observation of simulated practice
- Analysis of case studies
- Attitude or belief inventories
- Interviews and focus groups
- Surveys

Course Assessment Methods

Assessment methods:



The screenshot shows a rich text editor with a toolbar at the top containing various icons for text formatting (bold, italic, underline, text color, background color), alignment, paragraph styles, font family, font size, and link management. Below the toolbar is a large text area containing the text "Students will be assessed via ...". At the bottom of the text area, there is a label "Path: p".

Click [Here](#) to update course outcomes, course assessment methods and program outcomes.

[Show](#) previous modification information for this.

Course Assessment Methods

Outcome-Based Education Processes - Mozilla Firefox

File Edit View History Bookmarks Split Tools Help

http://celt.ust.hk/obe/proc

Outcome-Based Edu... x

OBE Processes

Designing Assessment Tasks

Outcome-based assessment (OBA) asks us to first identify what it is we expect students to be able to do once they have completed a course or program. It then asks us to provide evidence that they are able to do so. In other words, how will each learning outcome be assessed? What evidence of student learning is most relevant for each learning outcome and what standard or criteria will be used to evaluate that evidence? Assessment is therefore a key part of outcome-based education and used to determine whether or not a qualification has been achieved.

Steps for Assessment Design

```
graph TD; S1[Step 1: Define results to be measured] --> S2[Step 2: Identify data required and sources]; S2 --> S3[Step 3: Review existing assessment methods]; S3 --> S4[Step 4: Define additional methods and measures]; S4 --> S5[Step 5: Implement and evaluate]; S5 --> S1; CI((Continuous Improvement))
```

Step 1
Define results to be measured

Step 2
Identify data required and sources

Step 3
Review existing assessment methods

Step 4
Define additional methods and measures

Step 5
Implement and evaluate

Continuous Improvement

Done FoxyProxy: Disabled

OBE Syllabus Builder

Mozilla Firefox

Bookmarks Split Tools Help

http://celt.ust.hk/obe/OBE_builder/index.html

OBE Syllabus Builder

ILO

OBA

TLA

My Syllabus

Click and type your syllabus here.

Bloom's Taxonomy of Cognitive Outcomes

Decide and click on the cognitive level of your learning outcomes.



Level 1: After class or programme, learner will be able to:
Retrieve relevant knowledge from long-term memory

Suggested teaching and learning activities

Select and click on the activities for your outcome-based syllabus.

Lectures
Discussions

Examples

Conducting a lecture about different definitions of sustainability.

Intended Learning Outcomes

Outcome-based/Assessment

Teaching and Learning Activities

COPY

PRINT

Example Relationship of Course and Program Outcomes

	a	b	c	d	e	f	g	h	i	j	k
...
COMP303	Ta O	Tb O	A						TbAO	A O	Ta
...

Setting Up the Outcome Mapping Choices

Outcome mapping choices:

Choice					Choice Level(s)				
		Abbreviation	Description				Abbreviation	Description	
Delete	Edit	(1)	T	Teaching	Delete	Edit	(1.1)	Ta	Taught as a major component of the class
					Delete	Edit	(1.2)	Tb	Taught as a minor component of the class
					Click Here to add a new level to the 2 levels shown above				
Delete	Edit	(2)	A	Assessment	Delete	Edit	(2.1)	A	Formally assessed
					Delete	Edit	(2.2)	iA	Informally assessed (e.g. use of PRS)
					Click Here to add a new level to the 2 levels shown above				
Delete	Edit	(3)	O	Opportunity	Delete	Edit	(3.1)	O	Opportunity for development of skills not formally tau
					Click Here to add a new level to the 1 level shown above				

Applying The Mapping

Program outcomes for the course:

T		A		O	
Description Teaching		Description Assessment		Description Opportunity	
Levels	Description of level	Levels	Description of level	Levels	Description of level
Ta	Taught as a major component of the class	A	Formally assessed	O	Opportunity for development of skills not formally taught
Tb	Taught as a minor component of the class	iA	Informally assessed (e.g. use of PRS)		
	<input type="text" value="Ta"/>		<input type="text" value=""/>		<input type="text" value=""/>
	<input type="text" value="Tb"/>		<input type="text" value="A"/>		<input type="text" value=""/>
	<input type="text" value=""/>		<input type="text" value=""/>		<input type="text" value="O"/>
	<input type="text" value="Ta"/>		<input type="text" value="iA"/>		<input type="text" value=""/>
	<input type="text" value=""/>		<input type="text" value=""/>		<input type="text" value="O"/>
	<input type="text" value="Ta"/>		<input type="text" value="iA"/>		<input type="text" value=""/>
	<input type="text" value=""/>		<input type="text" value=""/>		<input type="text" value="O"/>
	<input type="text" value="Ta"/>		<input type="text" value="A"/>		<input type="text" value=""/>

Click on the boxes repeatedly to cycle through the choices.

- (a) An ability to analyze a problem requirements appropriate to
- (b) An ability to design, implement process, component, or pro
- (c) An ability to function effecti
- (d) An understanding of profess and responsibilities.
- (e) An ability to analyze the loc individuals, organizations, a
- (f) An ability to use current tec computing practices.
- (g) An ability to apply mathema computer science theory in systems in a way that dem involved in design choices.
- (h) An ability to apply design a software systems of varying

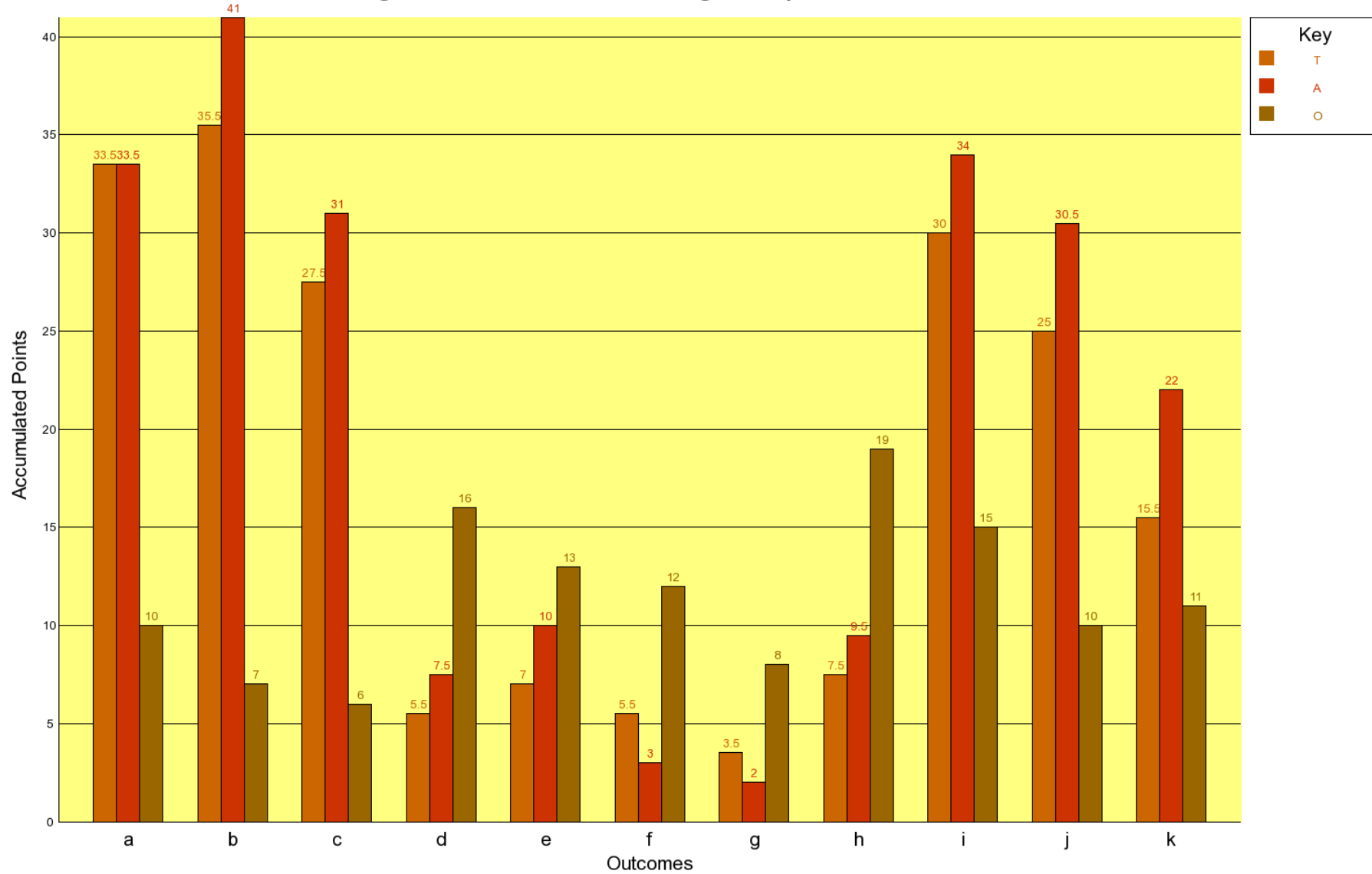
Click to update program outcomes

Mapping Summary

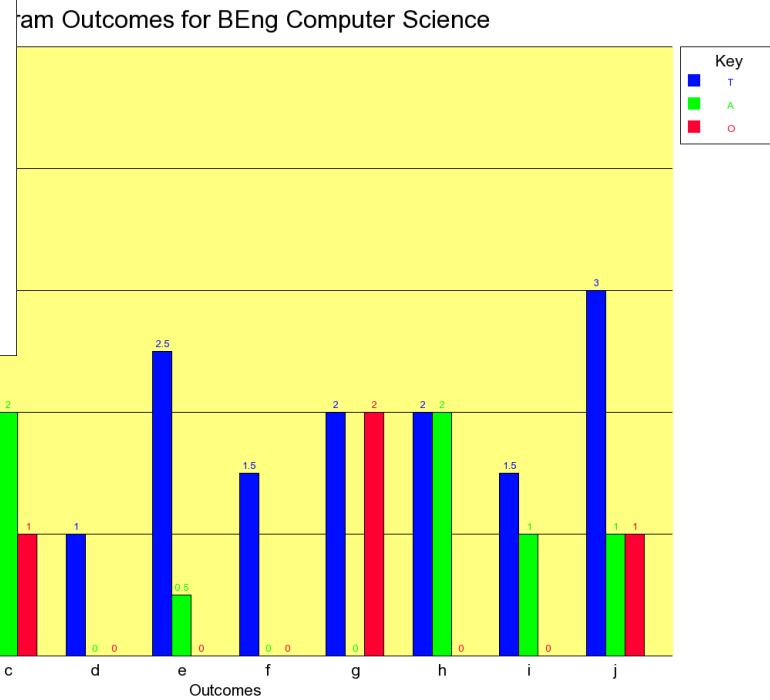
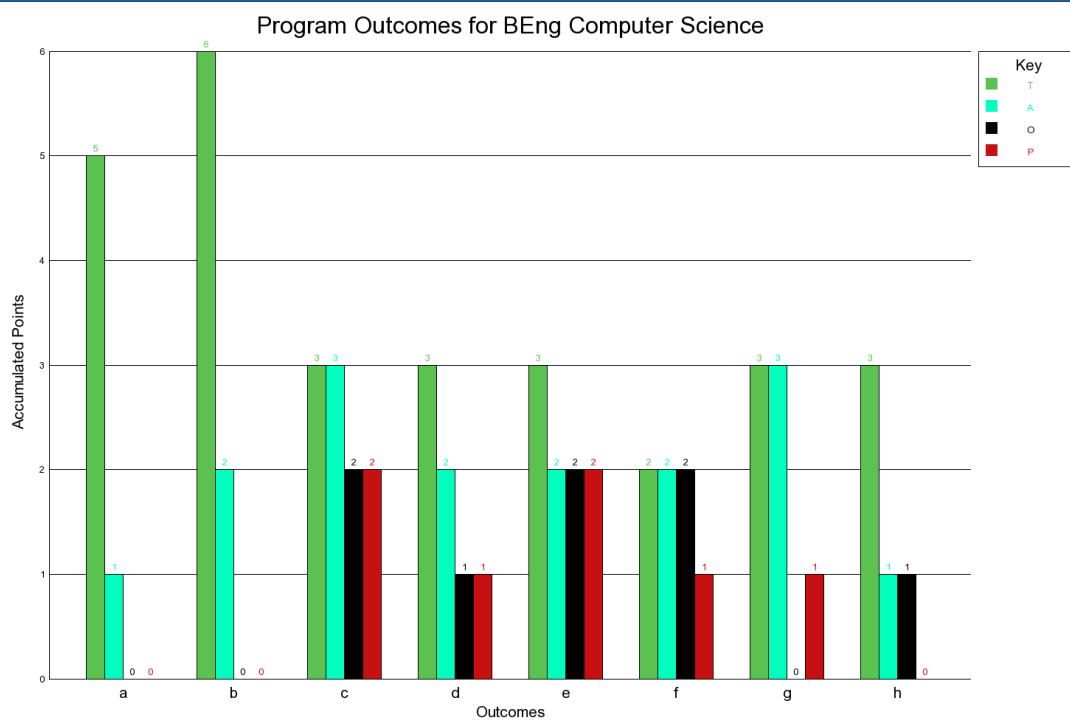
	a	b	c	d	e	f	g	h	Course Total
COMP 001	Ta	Tb A	O	Ta iA	O	Ta iA	O	Ta A	T = 5 A = 4 O = 3
COMP 002	Ta		Tb A O		O		A	Ta	T = 3 A = 2 O = 2
COMP 003									T = 3 A = 2 O = 2
COMP 099	Ta	Tb		A	Tb A O	Ta O			T = 4 A = 2 O = 2
COMP 100	Ta A								T = 1 A = 1 O = 0
COMP 100H									T = 1 A = 1 O = 0
COMP 101			A						T = 0 A = 1 O = 0
COMP 104			Tb A		O	Ta	iA	A	T = 2 A = 3 O = 1
COMP 111		Ta	O			A	Tb A	Ta O	T = 3 A = 2 O = 2

Graph Display

Program Outcomes for BEng Computer Science



Automatically Generated, with Configurable Parameters



Exporting – Excel

[Download](#) as XML spreadsheet for Microsoft Excel 2003

	A	B	C	D	E	F	G	H	I	J	K	L
1		a	b	c	d	e	f	g	h	i	j	k
2	COMP 001					Tb iA	Ta iA		Tb iA			
3	COMP 002					Tb iA	Ta iA					
4	COMP 003					Tb iA	Ta iA					
5	COMP 099	Tb iA							Ta iA	Ta iA		
6	COMP 101	Ta A O	Ta A O	Tb A O		Ta A O		Tb iA		Ta A O		
7	COMP 102	Tb iA	Ta A							Ta A	Tb iA	
8	COMP 103	Tb iA	Ta A							Ta A	Tb iA	
9	COMP 104	Ta A	Ta A	Ta A		Tb iA			O	Ta A		Ta A
10	COMP 111	Tb A	Ta A	Ta A		O				Ta A	Tb A	Tb A
11	COMP 152	Ta A	Ta A	Ta A	Ta iA				Tb iA	Ta A	Tb iA	Ta A
12	COMP 152H	Ta A O	Ta A	Ta A		O	O	O	O	Tb A	Ta A	Tb A
13	COMP 170	Ta A	Ta A			Tb				Ta A	Tb A	
14	COMP 170H	Ta A	Ta A			Tb				Ta A	Tb A	
15	COMP 180	Ta A	Ta A	Ta A					O	Tb A	Ta A	
16	COMP 190	Tb iA O	Ta A							O	O	
17	COMP 201	Ta A	Ta A	Ta A		Tb		Tb	Ta A O	Ta A O	Ta A O	Ta A O
18	COMP 211	Tb iA	Ta A	Ta A	Tb O					Ta A	Tb iA	Ta A
19	COMP 211H	Tb iA	Ta A	Ta A	Tb O	O	O	O	O	Ta A	Tb iA	Ta A
20	COMP 221	Ta	Tb iA	Ta A	O		O		O	Ta A	Ta A	Tb iA
21	COMP 231		Ta A	Ta A	Tb A					Ta A	Ta A	
22	COMP 251	Ta A	Ta A		Tb iA O					Ta A	Ta A	Ta A
23	COMP 252	Tb A	Ta A	Tb iA	Tb iA		O			Tb iA O	Ta A	Tb iA O
24	COMP 271	Ta A	Ta A	Ta A					O	O	Tb iA	
25	COMP 271H	Ta A	Ta A	Ta A					O	O	Tb iA	
26	COMP 272	Ta A	Ta A	Ta A					O	O	Tb iA	
27	COMP 290	Tb iA O	Ta A							O	O	
28	COMP 300	Ta	Tb iA	Ta A	O	O	O	O	O	Ta A	Ta A	Tb iA
29	COMP 303	Tb	Tb A	Ta A				O		Ta A	Tb	Tb A
30	COMP 310		Ta A		Ta A O	Ta A O	Ta A O	Tb iA O	Tb O	Tb iA	O	
31	COMP 328	Ta A	Ta A	Ta A					O	Ta A	Ta A	O
32	COMP 332	Tb iA	Ta A							Ta A	Ta A	
33	COMP 336	Ta A	Ta A	Ta A	iA	O		O		Tb	Ta A	Ta A
34	COMP 337	Ta A O	Ta A O	A O		iA O		Ta iA O	Ta A O	Ta A O	Ta A O	Ta A O